



**2017 SMUG+SSCUG Milwaukee**

**Tuesday March 21, 2017**

7:30 AM–Noon	Registration/Check-In		
9:00 AM–Noon	Pre-conference training		
	<b>Mgmt + CU Ops Training</b>	<b>IT Pro Training 1</b>	<b>IT Pro Training 2</b>
	Excel for Credit Union Dummies, Room: Concourse	HTML framework with JavaScript and API's, Room: Aviation	Java 101 AND Hands-On Training for the New and Newly-Experienced, Room: Sabre
11:30 AM–1:00 PM	Brunch in the Partners Pavilion sponsored by our Diamond and Platinum-level Sponsors*		
1:00 PM–1:15 PM	Kickoff - SMUG and SSCUG Presidents, Room: Voyager		
1:15 PM–2:00 PM	Keynote Address - James Burke-Frazier, Symitar - The choices in technology a credit union makes to give great service Room: Voyager		
2:00 PM - 3:00 PM	Break in the Partners Pavilion sponsored by our Diamond and Platinum-level Sponsors*		
3:00 PM–3:45 PM	Breakout sessions, Tracks 1–3		
	<b>Mgmt Track</b>	<b>CU Ops Track</b>	<b>IT Pro Track</b>
	Panel Discussion - Data Governance, Room: Aviation	CECL (Current Expected Credit Loss), Room: Concourse	Panel Discussion - Credit Union API Initiatives, Room: Sabre
4:00 PM–4:45 PM	Breakout sessions, Tracks 1–3		
	<b>Mgmt Track</b>	<b>CU Ops Track</b>	<b>IT Pro Track</b>
	Leveraging Symitar Resources, Room: Aviation	Lending and New Accounts Solutions, Room: Concourse	Roundtable - Security and Mitigating, Risk, Room: Sabre
5:00 PM–7:00 PM	Vendors' Reception in the Partner Pavilion (hors d'oeuvres, drinks, cash prizes, present to win)		

**Wednesday March 22, 2017**

7:30 AM–9:00 AM	Registration/Check-In		
8:00 AM–9:00 AM	Breakfast in the Partner Pavilion sponsored by our Diamond & Platinum-level Sponsors*		
8:00 AM–9:30 AM	Registration/Check-In		
9:00 AM–10:00 AM	The Next Generation of Cyber Extortion - Jim Stickle, Stickle on Security, Room: Voyager		
10:15 AM–11:00 AM	Breakout sessions, Tracks 1–3		
	<b>Mgmt Track</b>	<b>CU Ops Track</b>	<b>IT Pro Track</b>
	Leverage your ECM beyond document imaging, Room Aviation	Behind The Curtain: Everything You Ever Wanted to Know About Universal Associates, Room: Concourse	Episys Authentication, Room: Sabre
11:15 AM–Noon	Breakout sessions, Tracks 1–3		
	<b>Mgmt Track</b>	<b>CU Ops Track</b>	<b>IT Pro Track</b>
	Panel Discussion - Best Practices for Managing your Symitar Release Project, Room: Aviation	Something New for Credit Union Business Lending, Room: Concourse	Turbo Charge Your ARCU Deployment, Room: Sabre
12:00 PM–1:30 PM	Lunch in the Partners Pavilion sponsored by our Diamond and Platinum-level Sponsors*		
1:30 PM–2:15 PM	Breakout sessions, Tracks 1–3		
	<b>Mgmt Track</b>	<b>CU Ops Track</b>	<b>IT Pro Track</b>
	OpCon Optimization Vs Managed Automation Services, Room: Aviation	Operations Roundtable: Lending, Accounting, Cards, Retail Ops, and Virtual Retail, Room: Concourse	SEDB Update, Room: Sabre
2:15 PM–3:15 PM	Break in the Partners Pavilion sponsored by our Diamond and Platinum-level Sponsors*		
3:15 PM - 4:00 PM	Breakout sessions, Tracks 1–3		
	<b>Mgmt Track</b>	<b>CU Ops Track</b>	<b>IT Pro Track</b>
	Outsourcing Update, Room: Aviation	Your Branch and BEYOND! Room: Concourse	Roundtable - Coding Best Practices, Code Review, and Change Management Room: Sabre
5:30 PM - 9:00 PM	Bus Trip to Milwaukee's Lakefront Brewery, including a tour of Lakefront Brewery Sponsored by our Diamond-level Sponsors CUTeK and Technology Happens*		

**Thursday March 23, 2017**

8:00 AM–9:00 AM	Breakfast in the Partner Pavilion sponsored by our Diamond and Platinum-level Sponsors*		
9:00 AM–9:45 AM	Breakout sessions, Tracks 1–3		
	<b>Mgmt Track</b>	<b>CU Ops Track</b>	<b>IT Pro Track</b>
	Roundtable - Surviving Examiners and Audits, Room: Concourse	Voice UI - The next generation of human-computer interaction, Room: Aviation	PowerOn II and beyond, Room: Sabre
10:00 AM–10:45 AM	Closing Keynote - Matt Wohlers, CFO of BlackHawk's Credit Union - Why You Should Just Relax And Take Your Place At The Small Table, Room: Voyager		
11:00 AM–11:30 AM	Concluding presentation and door prize drawings in the Partner Pavilion (must be present to win)*		

\*See the full list of Diamond, Platinum, and Gold Sponsors on back of Agenda

\*\* Room assignments may change at discretion of committee. Always verify you are in the correct session.

